

**NEWCASTLE-UNDER-LYME BOROUGH COUNCIL**  
**EXECUTIVE MANAGEMENT TEAM'S REPORT TO THE**  
**CABINET**

**Date 18<sup>th</sup> January 2017**

1. **REPORT TITLE**                      **Davis Report 2016 – Feedback from Cleaner, Greener, Safer, Communities Scrutiny Committee.**
- Submitted by:**                      **Executive Director - Operational Services, Dave Adams**
- Portfolio:**                              **Operational Services and Finance, IT and Customer Services.**
- Ward(s) affected:**                      **All**

**Purpose of the Report**

To consider the Action Plan recommended by the Cleaner Greener Safer Communities Scrutiny Committee in respect of the findings of the Davis Report 2016.

**Recommendations**

1. **That the Action Plan is approved.**
2. **That Officers provide the Portfolio Holder with monthly reports to monitor progress.**

**Reasons**

The Action Plan addresses the recommendations set out in the Davis Report 2016 and is recommended to Cabinet by the Cleaner Greener Safer Communities Scrutiny Committee.

1. **Background**

- 2.1 An Independent Review of the Implementation of Newcastle-under-Lyme Borough Councils new recycling and waste collection service was carried out by Howard Davis MA(Cantab), C.Eng, MICE.
- 1.2 The report was considered by the Cleaner Greener Safer Communities Scrutiny Committee on 21<sup>st</sup> December 2016. An Action Plan which seeks to address the series of recommendations set out in the Davis Report was considered and agreed by the Committee.
- 1.3 A copy of the proposed Action Plan is attached to this report as Appendix 1.

2. **Issues**

- 2.1 The Davis report determines the problems that the Council encountered when the service was implemented, reviews the causes of those problems, assesses what actions were taken by managers to deal with the issues, reviews further actions planned to ensure the service meets its objectives, assesses what further actions should be taken, assesses whether the planned and further actions will enable the service to realise its objectives and identifies learning points that the Council should take from the project to apply to similar projects in the future.

3. **Proposal**

3.1 To consider and approve the Action Plan attached.

4. **Reasons for Preferred Solution**

4.1 The Report has been considered and scrutinised by the Cleaner Greener Safer Communities Scrutiny Committee who have recommended the Action Plan to Cabinet.

5. **Links to Sustainable Community Strategy and Corporate Priorities**

5.1 The approval of the Action Plan supports the effective delivery of improved recycling and waste collections for residents of the Borough and also sets out a number of learning points for future major projects.

6. **Legal and Statutory Implications**

6.1 There are no additional legal or statutory implications of adopting the recommendation of this report to those already in place in respect of the Councils powers and duties to provide recycling and waste collections.

7. **Equality Impact Assessment**

7.1 During the development of the new service equality impacts were considered for each aspect of the development. It is anticipated that the comprehensive design of the service will have a positive impact on equalities issues.

8. **Financial and Resource Implications**

8.1 At this stage the financial implications of the report are in respect of officer time in developing and implementing the proposed actions.

9. **Major Risks**

9.1 The approach seeks to manage risks by proposing a range of short, medium and long term improvements to the service and wider project management processes of the Council.

10. **Key Decision Information**

10.1 This is not a key decision as the proposal does not have budgetary implications above current budgets and consists of a set of internal management actions and learning points.

11. **Earlier Cabinet Resolutions**

11.1 Various previous reports on the development of the new service.

12. **List of Appendices**

12.1 Appendix 1 – Proposed Action Plan.

13. **Background Papers**

The Independent Review of the Implementation of Newcastle-under-Lyme Borough Councils new recycling and waste collection service October 2016 carried out by Howard Davis MA(Cantab), C.Eng, MICE..